Using Internet Explorer, Firefox or Google Chrome web browser

Navigate to www.rhanet.org

Click on Remote Desktop



Enter your user name and password in the corresponding fields

RHA Web Po	rtal	
Virtual Office RHA Secure A	ccess Portal	
Username (ie. jdoe) Password		Please sign in to begin your secure session.
	Sign In Help	

Click on the link for your server under the Terminal Services heading

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	Virtual Office RHA Secure Access Portal, rha\tsullivan. You last signed in on Fri, 17-Jan-2014 22:07	:33 EST from 96.	33.254.133					
	Important Notice This portal will be uppreded at 8pm Friday, January 17th to allow Windows 8.1 access. At the Activex component upon logging into the system. Nakes sure to cick K0 en other in endex. If you are unable to 1 your Control Panel, find Juniper Terminal Services Client, and uninstall it. After it is uninstalled, reboot your com be prompted for the Active X installation which will re-install the new Juniper Terminal Services Client. If you are 1-877-979-4636 (<u>Colleapse</u>)	ter the update, you n launch a terminal ser puter. Upon re-login ve any issues, please	nay get a not ver session, to this porta contact our	tice to update then go to I, your should Help Desk at				
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	A Network Connect		_	Start	1			

If you do not have a newer version of Java installed you will be prompted to install the latest version.



This is the Java site for updating. I'm showing my current version in green. Update with the Agree and Start Free Download.



After Java is installed go back to rhanet.org

Depending on which browser you are using you will be prompted to allow Java to run.

Internet Explorer- Select the arrow next to allow and select always allow.



Firefox- Select Allow and Remember for firefox

Firefox ** 1994 Secure Access Portal - Windows Te +		- 8 ×
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P Allow Now Allow and Remember from a far seconds to a couple of minutes, depending on your bandwidth.		

Chrome-select Always run on this site

RHA Secure Access Portal x					X
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After you allow Java to run, you will be prompted to run the Juniper Setup Applet. Click the check box and select Run.

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The setup client will run after it has finished your server secession will launch.