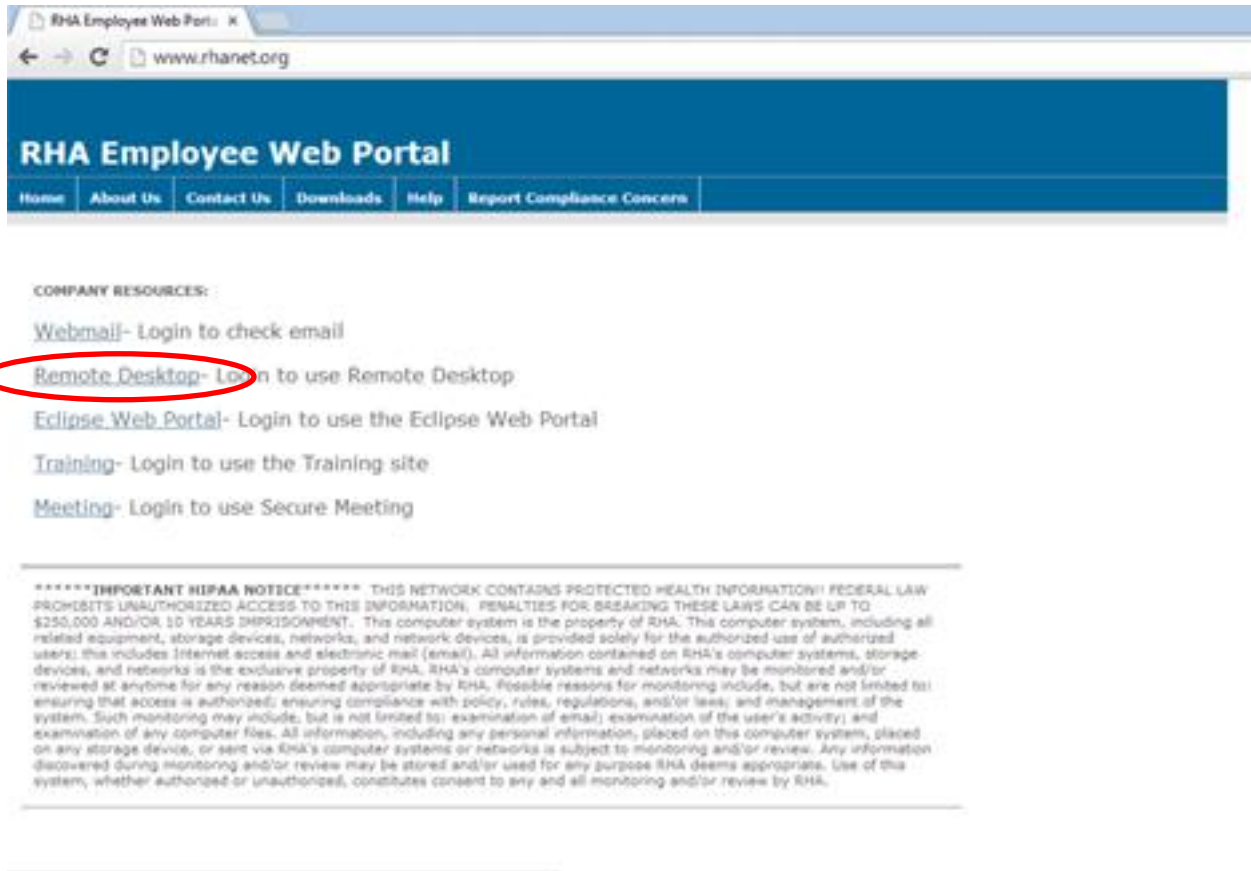


Using Internet Explorer, Firefox or Google Chrome web browser

Navigate to www.rhanet.org

Click on Remote Desktop



Enter your user name and password in the corresponding fields

RHA Web Portal

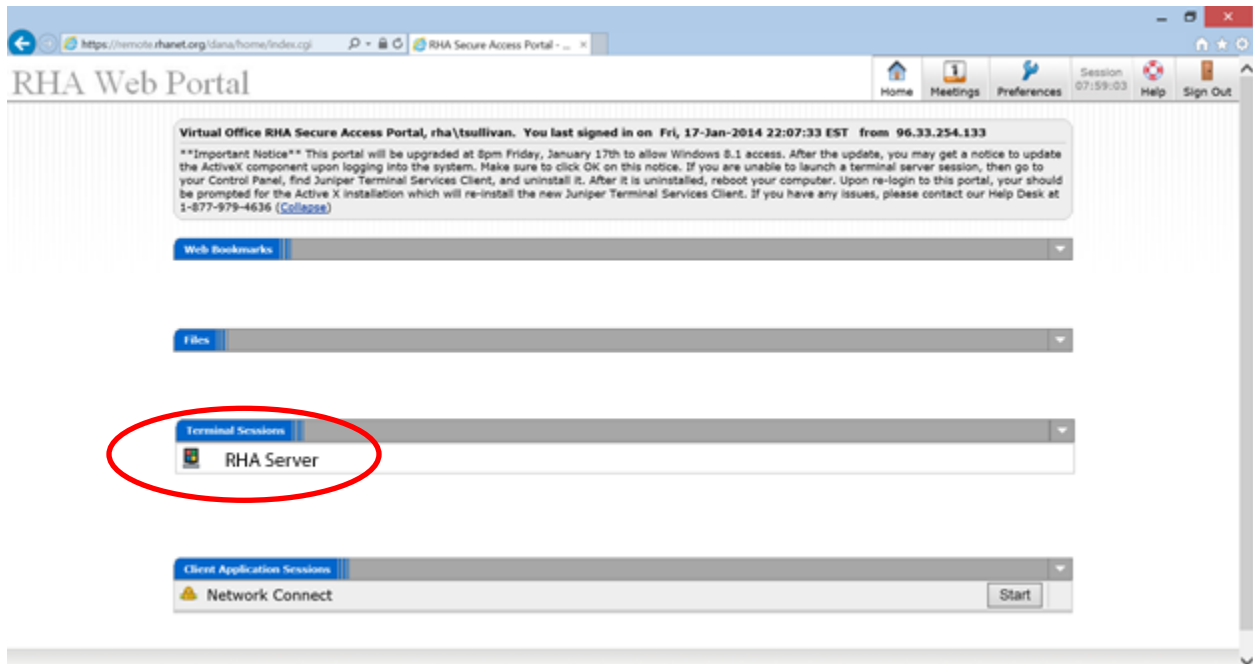
Virtual Office
RHA Secure Access Portal

Username (ie. jdoe)

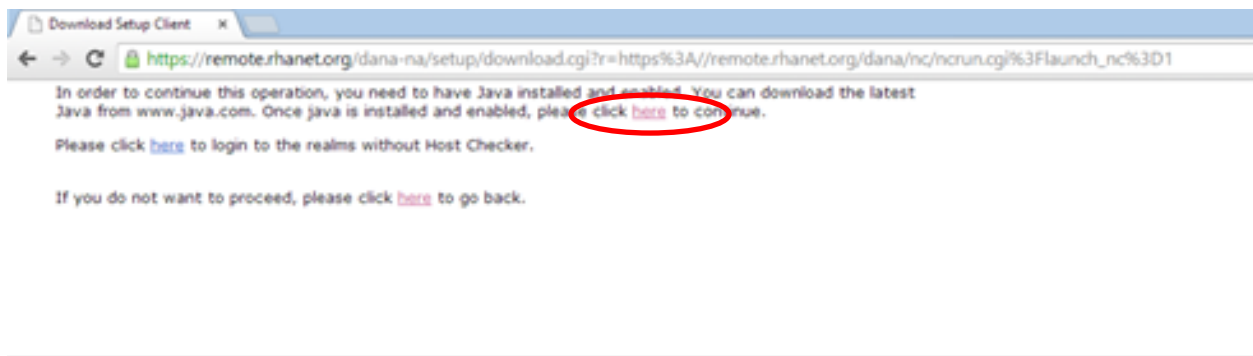
Password

Please sign in to begin your secure session.

Click on the link for your server under the Terminal Services heading



If you do not have a newer version of Java installed you will be prompted to install the latest version.



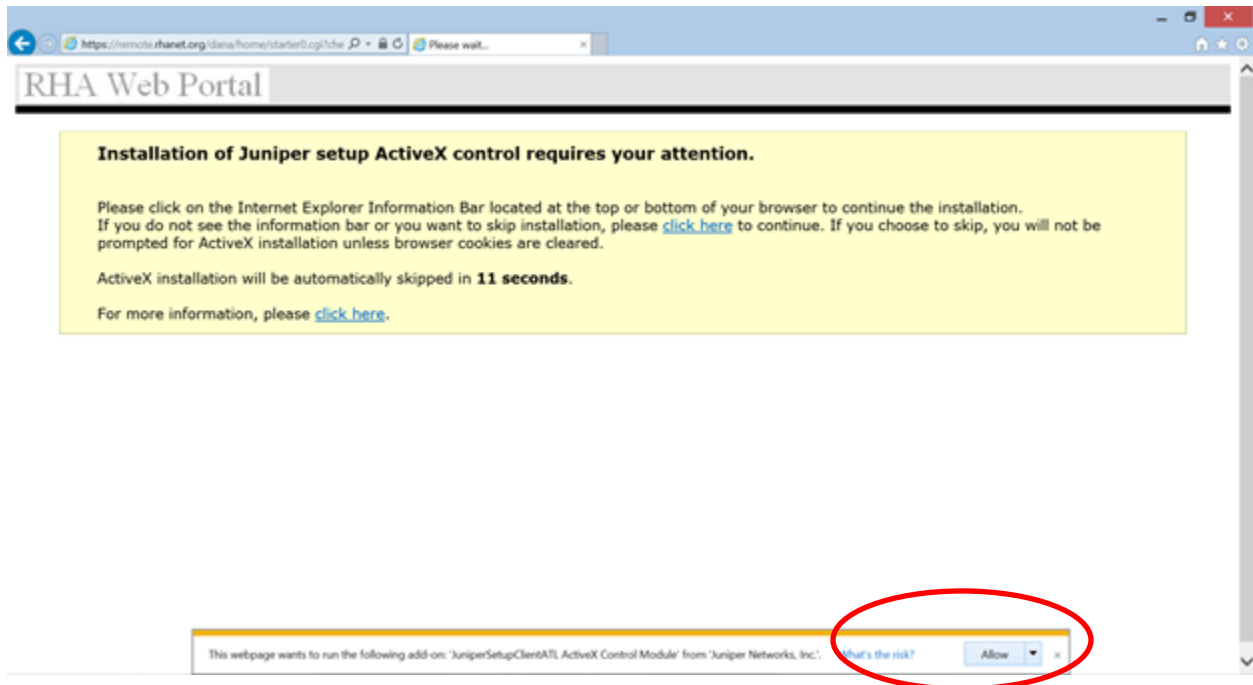
This is the Java site for updating. I'm showing my current version in green. Update with the Agree and Start Free Download.



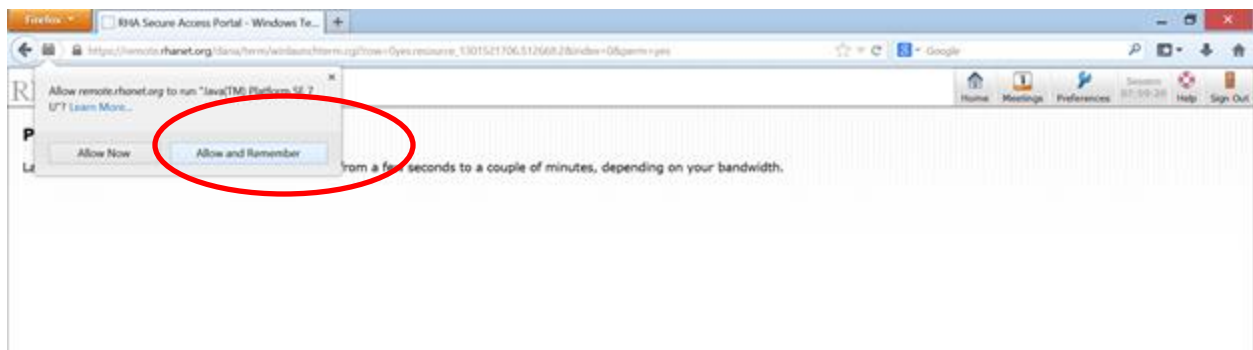
After Java is installed go back to rhanet.org

Depending on which browser you are using you will be prompted to allow Java to run.

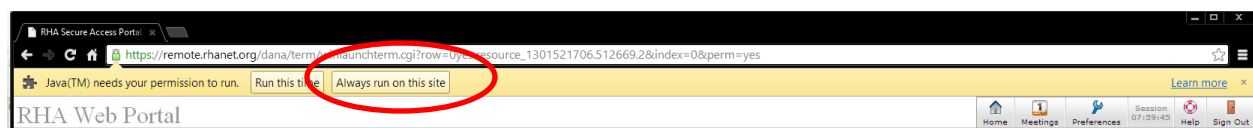
Internet Explorer- Select the arrow next to allow and select always allow.



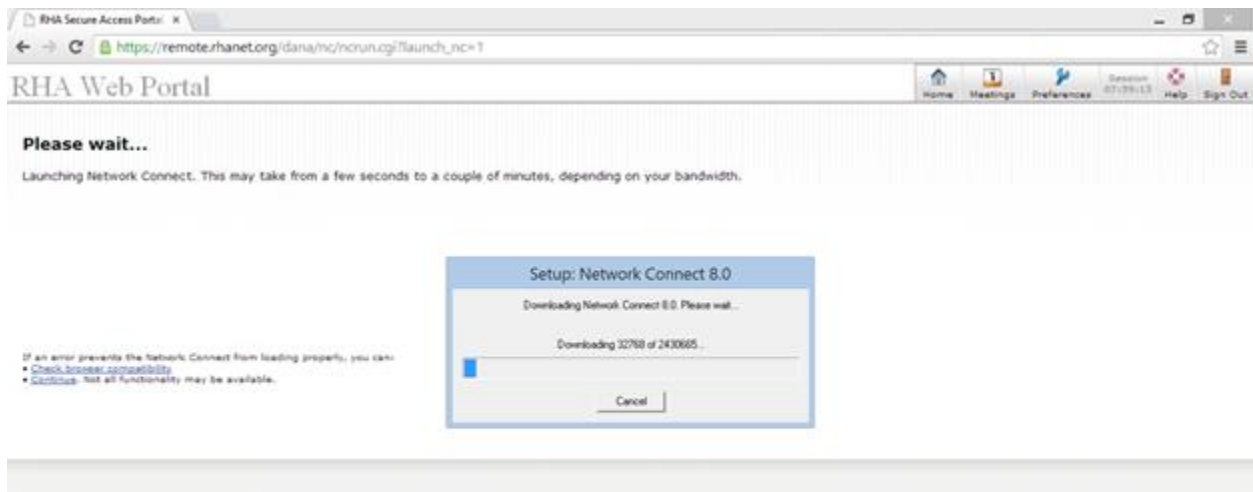
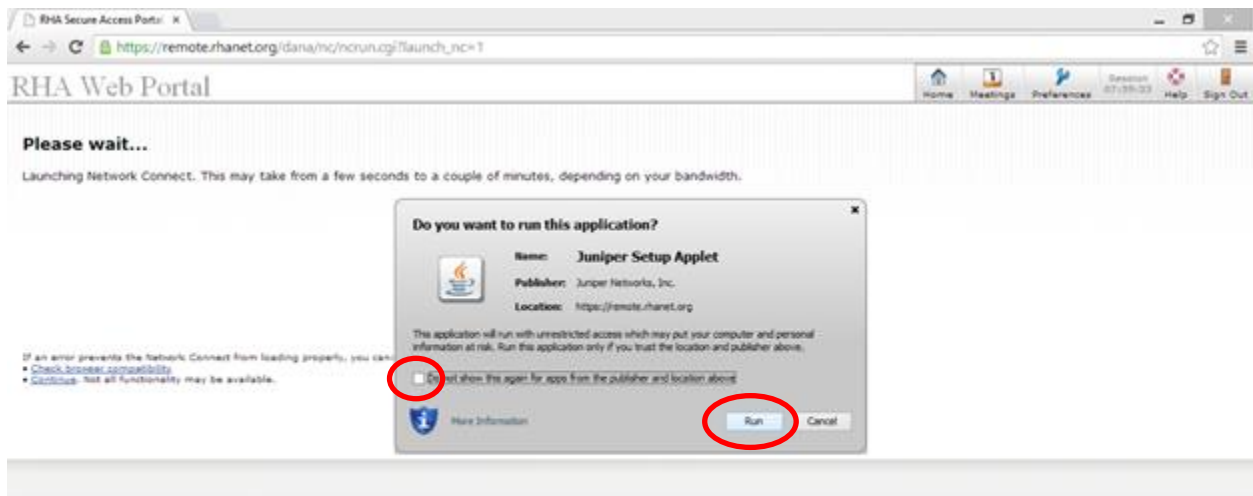
Firefox- Select Allow and Remember for firefox



Chrome-select Always run on this site



After you allow Java to run, you will be prompted to run the Juniper Setup Applet. Click the check box and select Run.



The setup client will run after it has finished your server session will launch.